

## About Us

Founded by a group of entrepreneurs in 2005, Integral Fusion is headquartered in New Delhi. We are one of the fastest growing services company and have operations in Asia, Europe and USA. We provide a wide range of superior tailored software offerings, from web design, web hosting and applications development, serving both domestic and the international markets.

Integral Fusion is a motivated group of highly trained IT professionals experienced in conception, design, and development, hosting of high volume dynamic web sites, customized business applications and Business Process Outsourcing. Our creative team comes with a high degree of competency and believes in timely delivery. Our chosen 'Passion & Profession is *TECHNOLOGY*'. Our core team comprises of a combined experience of more than a hundred years in the fields of IT, website, application, BPO, service & maintenance domain, manufacturing, product design & consulting. The team members are distinguished by their functional and technical expertise combined with their hands-on experience, thereby ensuring that our clients receive the most effective and professional service.

We believe in team work, trust, cross-functional co-operation and customer satisfaction as the ultimate tool to fulfill our cherished goals: open communication channels, flat organization structure and strong team orientation.

Our goal is to exceed the expectations of our client by offering the best solutions, outstanding customer service and adding business value, optimized system functionality and improved operational efficiency.

The involvement begins with selection of software. As experts in software solutions, Integral Fusion is involved in every stage upon client selection software from implementation to completion offering continual functional and technical support. Our extensive skills encompass all aspects of implementation and operation, including business requirements definition, development of functional specifications for client approval, system design, and overseeing development teams customizing software to fit specific client needs.

We pride ourselves on our proven track record for effectively administering multiple implementations. This is due to effectively directing team members in the development of software/modifications to ensure that all business requirements are met within budget restraints and time schedules. With our product delivery approach, we are able to offer our customers a very high degree of reliability, availability and service delight.

**Integral Fusion e-Services Pvt. Ltd.**  
E-1, Sector 6, Noida  
(UP) India

[www.integralfusion.in](http://www.integralfusion.in)

## Infrastructure

Integral Fusion's office is strategically located in the NCR (National Capital Region) of India near New Delhi. The surrounding area, a host to many Corporates brings in all comforts required for Technology development Firms. The office currently accommodates 50 seats in 24\*7 environment. The floor is partitioned for core teams to work effectively: design, development and support.

Number of seats – 50 (24 \* 7)

Total Covered Area – 2000 Sq ft

Cafeteria Space Allotted – 350 Sq ft

Air Conditioning – 100% AREA

We have a cafeteria with the necessary amenities such as a Refrigerator, Microwave, Tea/coffee machine, water dispenser, etc. Housekeeping staff is delegated to maintain stock and ensure availability of items and maintain the standard of hygiene. We also provide lunch services.

In case of power failures, the office has a 24 hour power back up. There is a high power generator as well as a heavy duty UPS.

## Physical Security

Physical security is available through an outsourced security agency with trained personnel. All visitors are identified and entry validated before they are let inside the building. The visitors have a separate area to meet us. Visitors are not allowed inside the operations arena.

The building is amply protected against fire hazards.

## Data Security Measures

Integral Fusion provides state-of-the-art security to ensure that our data is never compromised. We devote significant resources to continually develop and monitor our world-class security infrastructure. Data security is personally handled and monitored on daily basis by seniors.

ISMS is a part of the overall management system, based on a business risk approach, to establish, implement, operate, monitor, review, maintain and improve information security in Integral Fusion.

A stringent and well defined IS Security Policy ensures high levels of security, confidentiality and reliability. Our network infrastructure has been audited for security compliance periodically.

## Physical Security

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Our production equipment is collocated in New Delhi, India at a facility that provides 24-hour physical security, palm print and picture identification systems, redundant electrical generators, redundant data center air conditioners, and other backup equipment designed to keep servers continually up and running.

#### **Perimeter Defense**

The network perimeter is protected by multiple firewalls and monitored by intrusion detection systems — all sourced from industry-leading security vendors. In addition, we monitor and analyze firewall logs to proactively identify security threats. We contract with a third-party security firm that monitors our security configurations for changes, vulnerabilities, and errors and regularly conducts vulnerability threat assessments including penetration tests.

#### **\*Data Encryption / User Authentication**

We leverage the strongest encryption products to protect customer data and communications, including 128-bit Verisign SSL Certification and 1024-bit RSA public keys. The lock icon in the browser indicates that data is fully shielded from access while in transit.

Users access only with a valid username and password combination, which is encrypted via SSL while in transmission. Users are prevented from choosing weak or obvious passwords. An encrypted session ID cookie is used to uniquely identify each user. For added security, the session key is automatically scrambled and re-established in the background at regular intervals.

#### **Operating System Security**

We enforce tight operating system-level security by using a minimal number of access points to all production servers. We protect all operating system accounts with strong passwords, and production servers do not share a master password database. All operating systems are maintained at each vendor's recommended patch levels for security and are hardened by disabling and/or removing any unnecessary users, protocols, and processes.

#### **Database Security**

Whenever possible, database access is controlled at the operating system and database connection level for additional security. Access to production databases is restricted to a limited number of points, and production databases do not share a master password database.

#### **Internal Systems Security**

Inside of the perimeter firewalls, the systems are safeguarded by network address translation, port redirection, IP masquerading, non-routable IP addressing schemes, and more. The specific details of these features are proprietary

FOR QUESTIONS, PLEASE WRITE TO [RSETHI@INTEGRALFUSION.IN](mailto:RSETHI@INTEGRALFUSION.IN)